



Public Health Software

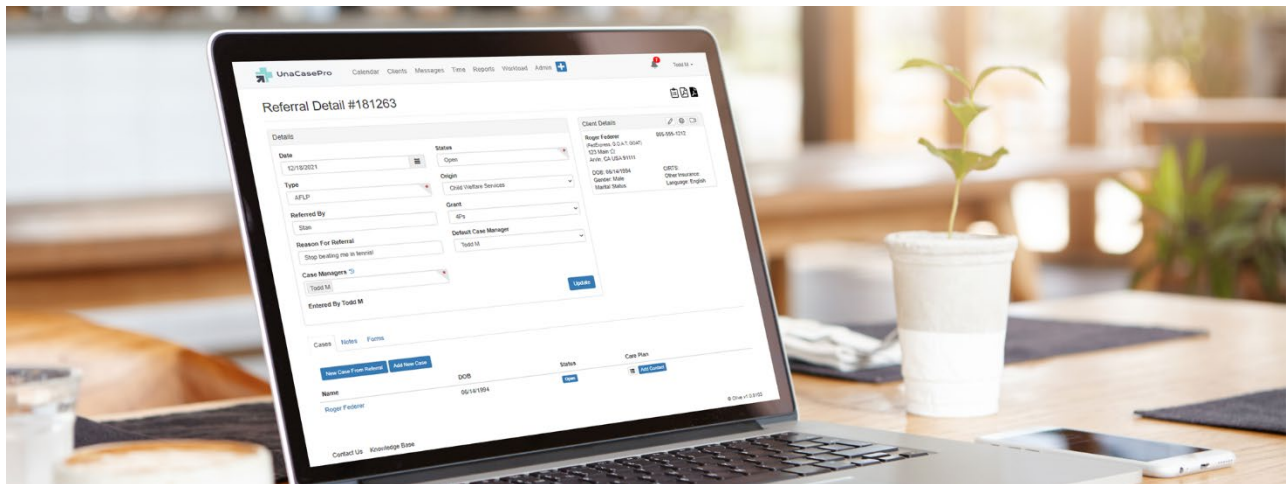
We make case managers more productive, work less and be happy.

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What is UnaCasePro?

UnaCasePro was designed to bring public health and social services case management to the cloud in a way that's surprisingly easy and cost-effective. Best of all, UnaCasePro results in better client care while helping ensure you are compliant. Peace of mind.

- We serve public health and social services worldwide.
- We solve non-compliant client documentation.
- Loss prevention and increased productivity for your organization.



Audit Compliance



We have a solid track record of working with public health, human, and social services agencies to ensure their case management programs are fully audit compliant. We built our audit experience into UnaCasePro so you can have peace of mind. Audit requests for information are easily accessed and always compliant.

You can be sure your billing is accurate, and will result in you keeping your money by avoiding costly audit chargebacks.

UnaCasePro strictly follows program audit guidelines and prompts users through the appropriate case management cycle based on the specific program:

- Identified needs automatically carry through to care plan goals and referrals.
- Care plan follow-ups relate to goals and referrals.
- Automatic reminders ensure follow-ups and periodic care plan reviews are timely.
- Outcome measures relate directly to individual care plans.
- Avoid duplication and inaccurate billing; built-in encounter audit feature to ensure billing info is accurate and complete.

Collaboration Is Key

Continually providing the best product on the market needs to be an ongoing, collaborative effort to build long-lasting, beneficial relationships.

Reporting

With custom built-in reporting, you will be one step ahead in providing the absolute best care for your clients.

Mobile Ready

UnaCasePro was designed with mobile-first in mind, so your experience will be enjoyable from start to finish on your favorite laptop or mobile device.

Secure and Compliant

We partnered with Microsoft and utilize their Azure Government cloud services to ensure UnaCasePro uses the latest in security for HIPAA compliance.

The screenshot displays the UnaCasePro interface. At the top, there is a header with the UnaCasePro logo, a plus sign icon, and a menu icon. Below the header, the main content area shows "Case Detail for (Roger Federer), #74627" with a "Referral" link and icons for a clipboard and a document. A "Details" section is expanded, showing "Date Created: 11/27/2020 10:07:36 AM" and "Status: Open". Below this is a "Care Plan" section with a "Create Care Plan" button. The "Client Details" section is also expanded, showing "Roger Federer" with phone number "805-555-1212", address "(FedExpress, G.O.A.T, GOAT) 123 Main ☆ Arvin, CA USA 91111", and other information: "DOB: 06/14/1994", "Gender: Male", "Marital Status:", "CIRTS:", "Other Insurance:", and "Language: English".

Calendar - Appointments, Events, and Reminders

Appointments

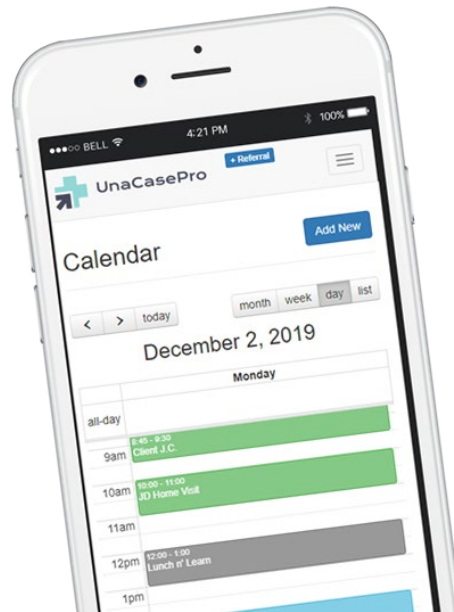
You're organized and thorough in your job. Shouldn't your calendar be able to keep up with you? Now it can. Quickly set and view appointments in a snap.

Events

Imagine the ability to send an event to everyone's calendar in your organization for an upcoming training or important events you want everyone to attend.

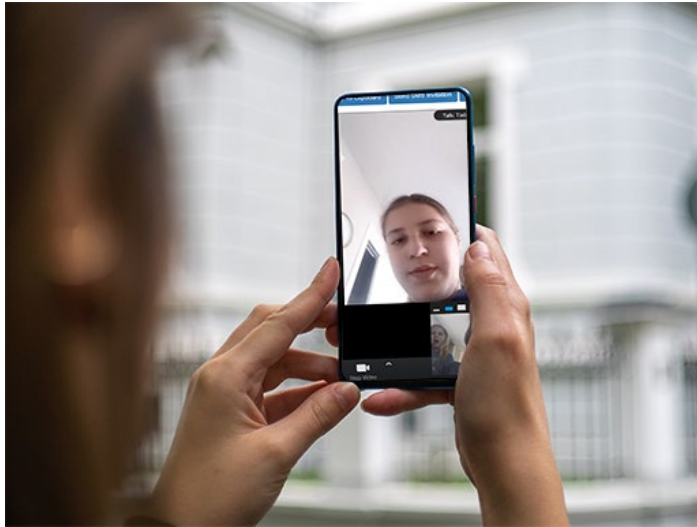
Reminders

Your day is action-packed and filled with serving your clients. Go ahead and set a reminder with a follow-up email notification about the paperwork you need to complete.



Video Conferencing

The ability to meet with your clients virtually is possible with our Zoom/Doxy.me integration built into UnaCasePro. Do you have to meet with clients on opposite ends of the town during rush hour traffic? Are you concerned about your safety?



Not a problem anymore.

With a few taps, you can create an on-demand meeting or schedule a video meeting in advance.

Set reminders that get sent to your clients via email or SMS, depending on their preferences. Being more productive and helpful to your clients has never felt better, no matter the circumstances.



Dynamic Form Builder

Throw away those old, cumbersome paper forms and create electronic forms with our intuitive form builder. Need a client release form that a client can sign during a visit? UnaCasePro can do that.

Do you want to build and report on the Edinburgh Postnatal Depression Scale (EPDS) or custom Verified Case of Tuberculosis?

Edinburgh Postnatal Depression Scale (EPDS)

Edinburgh Postnatal Depression Scale (EPDS)

Instructions

1. The client is asked to underline the response which comes closest to how she has been feeling in the previous 7 days.
2. All ten items must be completed.
3. Care should be taken to avoid the possibility of the client discussing her answers with others.
4. The client should complete the scale herself, unless she has limited English or has difficulty with reading.

Check One

- Intake
- Pregnancy 36 Weeks
- Infancy 1-8 Weeks
- Infancy 4-6 Months

Support

UnaCasePro can do that as well. If you can create a paper-based form, UnaCasePro can be used to make it electronic and report on the data captured.

Tuberculosis Tracking

Track essential metrics such as demographic information, class type, symptoms, TST results, FU read results, LTBI, potential AFB, Contacts, DOT (video uploads), and much, much more in our tuberculosis module.

The days of having a separate, cumbersome, and very costly tuberculosis system in place are now over. The ability to manage tuberculosis clients is now at your fingertips with our easy-to-use and powerful case management system.

+ Referral

Add TB Symptom

Symptoms

- Chest pain
- Cough

Date

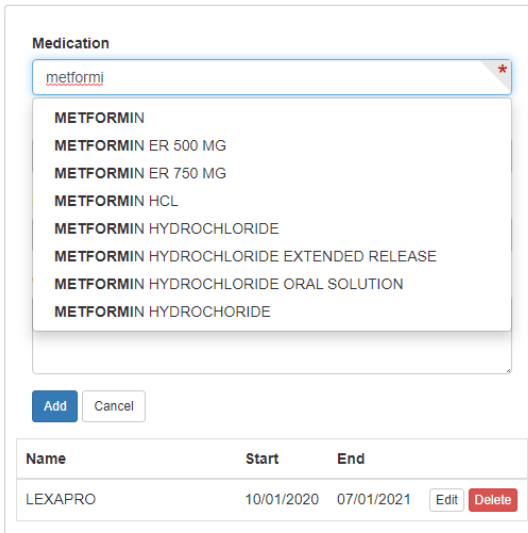
3/22/2020

Close Save Changes

DOT Ended Date

Vitals and Medications

UnaCasePro offers the ability to capture client vitals and medications during a client contact. Vitals and medication logging are important to track for the well-being of your clients, and UnaCasePro makes it easy to track out in the field on your mobile device or back in the office.



The screenshot displays the 'Medication' selection interface. At the top, there is a search bar containing the text 'metformi'. Below the search bar is a dropdown menu listing several medication options: METFORMIN, METFORMIN ER 500 MG, METFORMIN ER 750 MG, METFORMIN HCL, METFORMIN HYDROCHLORIDE, METFORMIN HYDROCHLORIDE EXTENDED RELEASE, METFORMIN HYDROCHLORIDE ORAL SOLUTION, and METFORMIN HYDROCHORIDE. Below the dropdown menu are two buttons: 'Add' and 'Cancel'. At the bottom of the interface is a table with the following data:

Name	Start	End		
LEXAPRO	10/01/2020	07/01/2021	Edit	Delete

With custom reporting, you can create a report to watch for trends in vitals/medications for a particular population or an individual.

ICD-10 and CPT Code

Can you bill for client visits in UnaCasePro? Yes, you can. Record ICD-10 and CPT codes for a client contact and then create a ticket, or superbill based on the CPT codes. With custom reports and our API, management can monitor and track billings month over month to ensure organizations are getting reimbursed properly.

ICD-10 Code

F10180 - Alcohol abuse with alcohol-induced anxiety disorder *

Add

Cancel

Code	Name
E0822	Diabetes mellitus due to underlying condition with diabetic chronic k

Having this information readily available is vital in keeping budgets in order and staffing set at optimal levels.

Are you part of a small organization and not staffed with a medical billing specialist? With our API, integrations into a billing clearinghouse are possible. By integrating into a clearinghouse, let the billing experts review and optimize revenue critical to your organization.

API - EMR Integration and Other Possibilities

Utilizing OAuth 2.0 best practices, UnaCasePro offers a highly secure JSON/HL7-based API that can be integrated into EMRs such as Cerner, Allscripts, or EPIC. Having this out of the box capability allows providers to get up to date information on their patients from UnaCasePro automatically without the tedious, time intensive manual follow-ups.

With UnaCasePro's secure API, the possibilities for health system integrations are limited only by your imagination.

Security

What practices does UnaCasePro have in place to ensure the security of our data?

UnaCasePro is hosted on the Microsoft Azure Government Cloud-hosted platform. Through industry-leading security practices and experience running some of the largest online services around the globe, Microsoft delivers enterprise cloud services that invite customer confidence. Here are some of the security measures Azure takes to protect your data:

- A secure, SAS70-certified Tier 4 data center
- Firewalls
- Intrusion detection
- SSL and application security
- 24/7 security monitoring
- Third-party certifications for security practices

More information can be found [here](#) about Azure Government's extensive security and compliance certifications.

Data Retention and Ownership

Do we own both the data and metadata generated while using UnaCaasePro?

All rights to your data are maintained by you. We can provide you with your exported data so you can take it elsewhere if desired.

- Your contact data will never be shared with or sold to a third party except for the limited purposes described in our Privacy Policy.
- Information can be downloaded for you in a variety of popular formats.
- As long as your account is active, you have full access to your information at any time.

Performance and Availability

How will UnaCasePro maintain the continuity of our service, specifically with regard to uptime and disaster protection?

By leveraging Microsoft's Azure Cloud service, we are able to provide the following:

- Minimum uptime of 99.5%.
- Redundant operations in off-site locations in case of a catastrophic event (fire, earthquake, etc.).
- Back-up servers to avoid service disruptions if a piece of hardware fails.
- 24/7 performance monitoring - issues can be detected and addressed quickly.

Support

What type of support is included with this service?

To assist in your ongoing success, UnaCasePro provides the following support services to our customers:

- Flexible support options – web, email, phone, and chat.
- Live, toll-free support during standard business hours – Monday through Friday, 9am – 5pm PST.
- A skilled, well-trained team of Tier 1 and Tier 2 support professionals.
- The ability to submit an unlimited number of support tickets, at no additional cost.

Enhancements and Upgrades

How does UnaCasePro leverage the latest and greatest technologies?

To assist in your ongoing success, UnaCasePro provides the following support services to our customers:

- Frequent enhancement cycles - new features rolled out frequently, often weekly.
- Upgrades that require little or no effort – and minimal disruption (usually during off-peak hours) – on your part.
- A formal mechanism for gathering customer feedback and suggestions and incorporating this feedback into our product roadmap.

More Features

- Identify client needs based upon specific assessment criteria that is customizable per organizational needs (public health, social work, vocation services, and more).
- Evaluate outcomes and service effectiveness while maintaining compliance with intelligent reporting.
- Complete audit compliance with input validation, duplicate data entry prevention, audit logs, access control, and more.
- Audit compliance will significantly decrease chargebacks from state agencies resulting in more funds available to increase staff or other beneficial programs.
- Track follow-up visits and receive alerts via email and website notifications.
- Track work times and verify case manager workloads.

“UnaCasePro is truly liberating to staff that spend too much time writing handwritten notes in the home and then traveling back to the office to document. This technology is reflective of what we do in public health, enabling public health professionals to be more available and present for their patients as well as including the necessary components for reimbursement and for documenting vital data and outcome measures.”

Sandra Copley - Former maternal child adolescent health director and field nursing manager for Santa Barbara County.